

Examples of Achievements and Activities

During

Quarter 3 2018/19

PEOPLE

Objective: Reduce anti-social behaviour, crime and the fear of crime

Leisure services work with Pythian Group on knife crime prevention - The Bonington worked with a local community organisation, The Pythian Club, on a Theatre In Education production co-ordinated and delivered by young people. The production included over twenty young people, creating a new theatre piece called Double Edge.

The theatre was made available for a full day of rehearsals (21st November) including technical support. The theatre piece created was filmed and then presented on 7th December to an audience of sixty professionals with a view to contributing towards combatting knife crime.

Selective Landlord Licencing Scheme - In October the new Selective Landlord Licencing scheme was introduced in Netherfield. This complex programme was introduced on time with all IT and staffing in place. The number of applications from private sector housing landlords has exceeded all expectations and by the end of December stands at 400. This means that the scheme has already achieved financial stability and that tenants in Netherfield can start to become confident that their homes are of a safe and secure standard.

CCTV– Nottingham City Council's final proposal has been analysed and reported upon. Decision made to continue providing CCTV in-house due to cost, quality and risk issues. Focus is now on developing the in-house service further and addressing some deferred maintenance issues. Additional camera installed in Smithy Crescent. Active replacement programme of old cameras with new low-light models.

Objective: Provide a range of leisure activities for young people

Development of the Learn to Swim Pathway - Launched at the start of Q3 the learn to swim programme now includes structured lessons for children aged 0 to 3yrs, which helps create a seamless transition into the mainstream lessons that start for children around 4yrs old. There are 116 children taking part in these new lessons.

Craft Club - Carlton Forum LC has launched a Saturday morning kid's craft club for children of all ages, which is very popular and attracts over 20 children each week. The staff at site have shown some real passion to get this club off the ground and contribute to ideas, equipment and materials for the club (recycled products). The Craft club has received more positive comments than any other club the site has run and continues to receive positive remarks all over Facebook. The clubs promotion of a green environment and the message of being more recycling friendly has been well received by parents and children alike.

Objective: Reduce hardship and provide support to the most vulnerable

Under 18 Burial Plan - An 'Under 18 Burial Plan' has been approved by Cabinet members that came into force with immediate effect, such that no cost will be levied against residents who are arranging the burial of a child under the age of 18. The increase in the exemption from paying a burial fee, which is currently offered for burials of anyone aged up to 12 years old, aims to help reduce the burden of a sudden and unexpected cost to families trying to cope with the tragedy of losing a child.

Local Sports Coaches gain new roles

Local sports coaches who have delivered the externally funded Doorstep Sport Clubs for young people run by the Council at Redhill Youth Club and Newstead Village have used this experience to great effect by securing part time youth worker roles in the Borough. The two coaches have been coaching multi-sports in the youth centre settings for a number of years. Both will be an asset working for Nottinghamshire County Council Youth Service across Gedling Borough.

Nottingham Playhouse - Funding from the Council and Gedling Homes has allowed a number of local groups to attend the panto 'Robin Hood and the Babes in the Wood' at Nottingham Playhouse. Netherfield Youth Club, the Breathe Easy group, Arnold Methodist Church Befriending Group, Netherfield Sure Start and Grapevine children's group all attended in December 2018.

Christmas Lunch at Newstead - In order to establish whether or not there would be support for a regular lunch club in Newstead, the Locality Co-ordinator helped the Miners Welfare Charity to obtain funding to provide a free Christmas lunch for those over 60 in Newstead. Just over 40 attended and had a fabulous time, there was support for a regular lunch club with many mentioning other people they thought would come. The Locality Co-ordinator had also arranged for the SPRING social prescribing project and the Connect Service to be present to chat to people and leave information about these services.

Objective: Promote and encourage pride, good citizenship and participation in the local area

Newstead Commemorates Armistice - Newstead Village came together to commemorate the centenary of the end of WW1 at an event in November which involved Newstead Primary School, Newstead Youth Club, The Pit Micro Pub Craft Club and Newstead PTA. Using funding secured by the Locality Co-ordinator from the Nottinghamshire County Council WW1 Community Commemoration Fund, the local Youth Club researched the names on the War Memorial to find out more information about these men including where they lived in 1911. The most interesting discoveries were that the head teacher of the school was one of those killed but he had come home and visited the school during the war, the owner of Newstead Abbey was killed and one of those who died had written a poem which was published in Hucknall Dispatch - there was also an account of his death which was by drowning in the river. The records were printed on tissue and dipped in red and then used to make poppies, one for each man. These poppies were then on display at Annesley Church as part of a WW1 British Legion Commemoration exhibition. Newstead Primary School made poppies with resources from Gedling Play Forum which had been provided by Gedling Borough Council and these were presented by the children. The craft club also unveiled a poppy cascade that they had crocheted. As the school couldn't bring all the children in, follow up sessions were organised in school to talk about the Youth Club project and what they had discovered with a focus on the head teacher who died and the school are now planning a plaque in his memory.

WWI Commemoration Events – On Saturday 10th November, a full programme of events and activities were planned to commemorate the end of WWI culminating in an event at the Civic Centre.

Gedling Play Forum attended and made poppies dedicated to every fallen soldier in the Borough. Those named on the War Memorial in Arnot Hill Park were planted alongside the memorial ready for Sunday's Remembrance Service. Several Churches, schools and Community Groups requested packs for their local fallen soldiers.

Residents' displays of WWI Memorabilia were on show including a replica WWI machine gun from The Sherwood Yeomanry. Carlton Brass Band and local Schools and choirs entertained with songs from the era performing on the balcony.

Schoolchildren provided letters and poems from the front which were read out by The Prospect Players. Several schools also provided poignant artwork for display during the event.

After a traditional WWI tea complete with bread and dripping, Flying High Dance Group performed an excerpt from their commissioned WWI Dance Project at the Bonington Theatre after which Blackadder Goes Forth and They Shall Not Grow Old were screened to a nearly full capacity audience.

The Council also supported all three major local Remembrance Day Parades in the Borough in Arnold, Gedling and Mapperley. The Council financially supported the traffic management of road closures to enable the parades to take place on 11 November in Arnold and Gedling and 18 November in Mapperley. Additional assistance was also offered in the planning and on the day management of the Arnold parade and service at Arnot Hill Park, which saw a large turnout from the local community.

Christmas Events – a range of successful and well-attended Christmas Fairs and events were held throughout the Borough including the Arnold Christmas Event and Christmas Fairs at Newstead and Killisick.

Chappell Room Exhibitions - A hanging system has been installed in the Civic Centre Chappell Room enabling art work to be exhibited in a more professional manner. The City Arts 'Express Yourself' project, 'Spinning Yarns' textile heritage project and Calverton and Gedling Art Society have exhibited work so far.

Memorial to Thomas Hawksley - Severn Trent Water has awarded the Council £10K to create a permanent memorial to Thomas Hawksley in Arnot Hill Park. To support this process we are working with Papplewick Pumping Station, Arnold Local History Group and a number of local history enthusiasts. The group will select an artist to create the memorial which will be installed later in 2019.

Faith and Community Leaders Meeting - On 15 November 2018, the Council hosted an inaugural meeting of local Faith and Community Leaders. The meeting chaired by the Leader and Deputy Leader of the Council, included leaders from a broad range of faith and community backgrounds. The meeting arose following a motion at Full Council regarding the emerging issues of intolerance in society in recent times and attendees gave their experiences of current community issues including:

- hate crime that is difficult to prove and the silence of victims not coming forward
- hate crime figures and prominence of race hate crime in the Borough
- people still have feelings about things that happened a long time ago
- the important role of young people in understanding diversity
- the marginalisation of those with a mental illness
- the need to engage with those communities not represented at the meeting

Results from 'Make Your Mark' Campaign - Gedling Youth Council members have been promoting the national 'Make Your Mark' campaign within local secondary schools to great effect. Figures have highlighted Gedling young people were responsible for over 22% of the Countywide turnout – over 600 local pupils in total. The Gedling cohort has identified knife crime and mental health issues as their issues of most concern.

Other issues the Youth Council is currently focusing on include:

- a film project
- a new Youth Mayor
- Anti-bullying
- Health and wellbeing of young people
- Children's commissioner takeover challenge of the Council's Senior Leadership Team meeting
- Planning an intergenerational event in partnership with the Gedling Senior's Council

Objective: Improve health and wellbeing

Carlton Forum Leisure Centre Christmas opening - Carlton Forum LC trialled extended opening hours over the Christmas period to compete with local competition and provide additional opportunities for Gedling customers to utilise their membership. Unlike previous years, the site opened on Christmas Eve and New Year's Eve, which brought in additional income of £814 and 1,749 additional attendances. The Bonington Cinema also increased its opening times which brought in 619 people compared to 175 people in 2017.

Courses at Carlton Forum Leisure Centre - During Q3 Carlton Forum LC ran courses that generated additional revenue for the centre, as well as creating future casual staff (lifeguards and swim instructors) and customer fitness opportunities (beginner's yoga courses).

New Zipwire and Outdoor Gym for Bestwood Village - Bestwood Village Parish Council officially opened the Zipwire and Outdoor Gym funded by the Nottinghamshire County Council's Local Improvement Scheme and the Bestwood Village Healthy Communities' Section 106 budget. The application was supported by the Council's Community Health and Wellbeing Co-ordinator to provide outdoor provision to increase physical activity and improve health and wellbeing in Bestwood Village.

Health and Wellbeing E-Newsletter - The latest edition of the community newsletter sent out to over 2800 subscribers and contained information on a number of activities and services provided to improve health and wellbeing including: Every Mind Matters campaign, Self-Care week 2018, Sugar awareness information, Falls prevention classes and Everyone Health's latest weight management service. A special edition of the newsletter was also circulated to promote World Mental Health Day, this provided information on local support services and activities available to improve mental wellbeing.

SPRING – Social Prescription Reducing Isolation In Gedling - Referrals continue through a range of sources including GPs, Notts Fire and Rescue and self-referrals. A number of community navigators are now signed up to the project and have gone through an induction and training. The second stakeholder event took place in October to promote the project and more specifically the Community Grant Fund, a number of community groups have now received grants from the community fund. NTU have designed an evaluation tool that is now being used with clients. Applications have been submitted to the Age-friendly and inclusive volunteering fund and the Masonic Charitable Foundation. Outcomes will be provided in January 2019.

Falls Prevention Classes - These new classes have been running at Carlton Forum Leisure Centre since June 2018 and averaging 8 per session. The sessions have had a positive impact on Mrs M (see below).

Mrs M is a 71 year old Female who attended the OTAGO sessions for 8 weeks from July – September 2018. She initially attended using a walking stick primarily for security so that when she was out and about it was visible to others that she was a little unstable on her feet and they would give her a wide berth. After only a couple of sessions she plucked up the courage to go over to Newark to an antiques shop without her stick and she was thrilled that she managed the stairs unaided, something she wouldn't have dreamed of doing prior to the sessions. She said she was nervous about participating in the sessions and was concerned that she wouldn't be able to perform the exercises. She found some of them challenging but coped with others really well and every week she would comment how her confidence had rocketed. She got to the point where she felt she had got what she could from the sessions and was going to move on to other activities. It was highly rewarding to see her regain such confidence in her own abilities.

PLACE

Objective: Provide an attractive and sustainable local environment that local people can enjoy and appreciate

Gedling Country Park Local Nature Reserve Status - Successful authorisation to 'Designate' Gedling Country park as a Local Nature Reserve. A Local Nature Reserve (LNR) status will raise public awareness of the importance of wildlife and nature conservation. The status will help to conserve and enhance wildlife, biodiversity and the landscape of the country park. The Council will continue to manage the site within its existing revenue budget; however an LNR status may enhance future funding applications from organisations such as WREN and DEFRA.

Burton Joyce Neighbourhood Plan - Following the examination of the Burton Joyce Neighbourhood Plan a referendum was held on 29th November 2018 which asked the question 'do you want GBC to use the Neighbourhood Plan for Burton Joyce to help it decide planning applications in the neighbourhood plan area'. There was a turnout of 20.4% and 94% voted in favour of 'yes'. As a consequence the Burton Joyce Neighbourhood Plan was approved and therefore forms part of the statutory development plan for Gedling Borough. This means that the Neighbourhood Plan is being used in conjunction with the Aligned Core Strategy (2014) and the Local Planning Document (2018) to determine planning applications in the Neighbourhood Plan (being the parish of Burton Joyce).

Development brief for 3 housing allocations to the north east of Arnold - A consultation exercise was undertaken in relation to the preparation of the draft development brief. The purpose of the brief is to ensure that the three housing allocations are delivered in a comprehensive manner and a strategic approach is taken to the delivery of supporting infrastructure. The consultation exercise took place between 17th August and 28th September 2018 and a workshop was held which was well attended by local residents. Careful consideration is now being given to the comments received and a final version of the development brief will be taken forward for adoption shortly.

Waste and Recycling – Extra black bin waste and glass taken over the festive period. Waste/recycling collection calendars completed and distributed November 2018 with additional recycling information included. In addition to the annual bulky waste amnesty dates from 10th November 2018 to 23rd February 2019, Saturday free bulky waste collections have been added. Garden waste customers have increased and the back office information for garden waste has been improved to produce better management information.

PERFORMANCE

Objective: Improve the customer experience of dealing with the Council/ Give taxpayers value for money

Customer Services –

- Carlton Hub reached week 52 since opening in the first week of October.
- A highly successful Customer Services week took place in October, in conjunction with the National Customer Services Week, with the highlight being an advice day where positive outcomes were achieved for a number of our customers through partnership working with partners, including the DWP and Gedling Homes.
- A recent website report has shown a doubling of transactions undertaken by customers via the web in the first year of the new site.
- No complaints received vs Customer Services in Q3.

Objective: Maintain a positive and productive working environment and strong staff morale

Annual Staff Health Fair and Employee Conference - The annual staff Health Fair took place in December. Staff were able to book prostate, bone density, NHS health checks and Body Stat analysis along with head massages. The commissioned services Everyone Health, SmokefreeNotts and Let's Talk Wellbeing were there to provide advice and support for staff. Feedback received for the event was largely positive.

Activities provided for the Employee Conference included Hula Hooping and Orienteering delivered by local organisations. Both activities well received by staff that participated.

A special edition of the staff newsletter was sent out on World Mental Health Day. Let's Talk Wellbeing provided 2 drop in sessions for staff and members of the public.

Employee Awards - In December the annual employee awards were held in front of a lively audience of over 80 of our colleagues. Organised by the STEP's group, this year nearly 100 nominations for 68 individuals across the seven categories were received. The categories were:

- Employee of the year
 - Can do
 - Conscientious
 - Capable and Professional
 - Care and Consideration
- Manager of the year
- Team of the year
- Chief Executive Award

46 long service awards were recognised on the day, including 5 staff reaching 25 years' service and a further 3, 30 years' service.

Well@work E-newsletter - Staff members have received the latest package of healthy lifestyles and wellbeing information through our internal e-newsletter. The latest edition has focused on sun safety, menopause in the workplace, leisure centre membership offers, staff Pilates and mindfulness sessions, tips for physical activity and healthy eating and it also promoted a staff resilience and mindfulness training course.

Flu Vaccinations – 150 staff members took advantage of free flu vaccinations provided at work during December.